



Little Sisters of the Poor

150 years serving the elderly of Philadelphia
1869-2019

April 27, 2020

Dear Residents, Family Members and Responsible Parties,

Thank you for your continued prayers and support during this challenging time.

Our staff and Sisters have been caring for our Residents and each other as a team and community during this time of health crisis. We value each of our staff members and the important roles they play in keeping our Residents healthy, secure, and safe.

We currently have five staff members who have tested positive for COVID-19. Two have recovered from their symptoms and have been cleared to return to work. The other three are still out. We are having our staff continue their efforts in wearing masks, going through the daily screening, practicing good hand hygiene and social distancing, both when they are here at work and also when they are at home and out in the community.

We have a total of nine Residents on the 4th floor Personal Care unit who have tested positive for COVID-19. One recently passed away. Please remember this Resident and family in your prayers. Two of the Residents are away from the facility in the hospital and will be transferred to skilled nursing rehab centers. The other six Residents are mostly showing mild to moderate symptoms and are quarantined in their rooms, where their symptoms are being treated. Staff are wearing face shields, goggles, N-95 face masks, gowns, and gloves when entering the rooms of positive Residents.

The other Residents in the Personal Care unit remain isolated in their rooms. We are doing all we can to keep them safe. Any staff member coming onto the unit must now wear a gown, N-95 mask and face shield, separate from those being worn when caring for positive Residents. We continue daily monitoring of their temperatures and health status and are keeping all Residents on their respective floors and areas.

We have notified the city public health officials as required and are following procedures recommended by the Centers for Disease Control and Prevention. We are taking every step as recommended by authorities to contain the spread. We want to make Residents, their families, and our dedicated staff aware of this situation and reassure everyone that we are working hard in caring for our Residents.

HOLY FAMILY HOME

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We ask all Residents to continue to follow all the precautionary guidelines we have put into place, including:

- Staying in your rooms or apartments
- Social Distancing of six feet
- Leaving the Home only for medically necessary appointments
- Washing Hands for 20 seconds with soap and water
- Self-isolating if showing any signs or symptoms of COVID-19
- Seeking medical assistance as necessary

We are encouraged by the support we are receiving from family members and our benefactors, who have been helping us to obtain hard to get items, such as face masks, N-95 masks. We continue to need gloves (non-latex, powder free), thermometers, disposable gowns, hand sanitizer, clorox wipes with bleach, and disinfecting wipes.

We had a ray of sunshine last week when Fr. Matt Guckin from St. Francis de Sales Parish stopped by during a “Neighborhood Blessing” carrying a monstrance with the Eucharistic Lord. He walked around the building while Residents, Sisters and staff peered out the windows. Everyone was so moved by this profound experience.

Thank you for all you do and for following all the precautionary guidelines we have put into place. We greatly appreciate your cooperation, understanding, and patience during this challenging time. Let us all work together to keep each other safe and healthy. Let us continue to pray for each other, especially those who are sick with the virus, that God’s Divine Mercy will protect us and keep us healthy and that there may soon be an end to the coronavirus pandemic.

Sincerely,

Mother Catherine lsp

Mother Catherine, lsp
President

