



# Little Sisters of the Poor

150 years serving the elderly of Philadelphia  
1869-2019

September 25, 2020

Dear Residents, Family Members and Responsible Parties,

I hope this letter finds you all well. It has been a long six months since we've had to close Holy Family Home to visitors and we know that it has been a hardship on both our Residents and on their families and friends.

The PA Department of Health has issued guidance for the times "when community transmission and facility outbreak status allow for safe visitation, and at that time, safe visitation should resume." It outlines a three step process to allow facilities to "resume communal dining, activities, volunteers, non-essential personnel, visitors, and outings in a measured approach. The steps strike a balance between protecting residents' physical health (through incrementally reopening when it is safe) with their mental and emotional health (that necessitates visitation and communal activities)."

The prerequisite before entering step 1 is to develop and post an implementation plan for lifting restrictions. This plan is now posted on our website for your information ([littlesistersofthepoorphiladelphia.org](http://littlesistersofthepoorphiladelphia.org)).

We will be starting Step 1 on Monday, September 28, beginning with communal dining in the dining rooms, with Residents set apart for social distancing.

Step 2 can be initiated after we have been in Step 1 for 14 consecutive days without a new outbreak. Please note that as we schedule and advance from step to step, if there is any new outbreak, we must cease that step and go back to pre-reopening guidelines.

In Step 1 the no visitors policy remains in place. We continue to offer the opportunity of 15 minute **drive-by visits**, where you would come to the Home, you would stay in the car and we will have the Resident seated outside, six feet away from your car, and you can have a little chat. Both you and the Resident must wear face masks. Please note some **new changes**: First, when you arrive, please come to the front desk to have your temperature taken and to answer some screening questions and then return to your car. Second, if it is raining, the visit will need to be rescheduled. For safety reasons we cannot have you drive your car up under the front entrance canopy. If you are interested in scheduling a car visit, please contact Cathy Moffit at 215-729-5153 or email her at [phsocialservices@littlesistersofthepoor.org](mailto:phsocialservices@littlesistersofthepoor.org) to set up a date and time. ***Please follow these procedures, specified by the Philadelphia Department of Health, in order not to jeopardize this opportunity for yourself or other families.***

HOLY FAMILY HOME  
5300 Chester Avenue • Philadelphia, PA 19143  
Tel: (215) 729-5153 • Fax: (215) 240-8381  
[www.littlesistersofthepoorphiladelphia.org](http://www.littlesistersofthepoorphiladelphia.org)

Families have been taking advantage of setting up FaceTime calls and Zoom meetings with their loved ones. If you would like to set up a call, please reply to this e-mail ([phdevelopment@littlesistersofthepoor.org](mailto:phdevelopment@littlesistersofthepoor.org)) and provide us with your name, Resident's name and your phone number.

If you have any questions about the reopening implementation plan, please e-mail Pat Lo at [phbusinessmanager@littlesistersofthepoor.org](mailto:phbusinessmanager@littlesistersofthepoor.org).

Thank you all for your prayers and for following all the precautionary guidelines we have put into place. Relaxing the restrictions does not mean the virus is no longer around us, so we must remain vigilant in wearing masks, practicing social distancing, and frequently washing/sanitizing our hands. Let us all work together to keep each other safe and healthy. Let us continue to pray for each other, especially those who are sick with the virus, that God's Divine Mercy will protect us and keep us healthy and that there may soon be an end to the coronavirus pandemic.

Sincerely,

*Mother Catherine lsp*

Mother Catherine, lsp  
President

P.S. We are in need of CNAs to work at our Home, if you could send us some referrals.  
We also in need of:

- medium size, powder free, vinyl or nitrile disposable exam gloves (no latex)
- bleach wipes
- disinfecting wipes

Thank you for your help!